

PAYMENT METHOD

You can pay for your membership in one lump sum (where you'll also make great savings!) or by setting up a monthly Direct Debit.

Cash or Debit/Credit card

Cash or card payments for the full amount can only be accepted when paying in person at Playzone.

Direct Debit payments

Simply complete the form below and hand it in to a member of staff at Playzone.



Instruction to your Bank or Building Society to pay by Direct Debit

Please complete the form and send to: Playzone Head Office, Unit A4, Oak Park Industrial Estate, North Harbour Road, Portsmouth PO6 3TJ.

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address _____

Postcode _____

Name(s) of Account Holder(s)

Branch Sort Code

Bank/Building Society account number

Originator's Identification Number

4 1 9 1 0 5

Reference

Instruction to your Bank or Building Society

Please pay Playzone Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Playzone and, if so, details will be passed electronically to my Bank/Building Society. Direct Debits will be collected on the 1st of each month.

Signature(s)

Date _____

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

Playzone membership terms and conditions

- By using a Playzone membership you accept these terms and conditions of use.
- If you are paying for your membership by monthly Direct Debit you are committing to 11 monthly consecutive payments as the first payment will be taken at the time of joining. Playzone work in conjunction with a 3rd party agency for credit control and when non-payment of annual membership reaches 30 days, on doing so a fee of 20% of your original membership fee will be added to your outstanding balance.
- A membership card is only valid when presented by the adult named on the membership agreement. Misuse may result in the membership card being withdrawn.
- A membership card will be given to the lead adult. A second card is available for a charge of £1.
- Membership cards are non-transferable and cannot be sold or given away to a third party.
- A named adult member must show their membership card at reception before entry is allowed
- Visitors under 18 years of age must be accompanied by an individual 18 years of age or over. Note: visitors aged between 14-17 may only visit during our family sessions between 5pm-7pm each day.
- Photocopies of membership cards will not be accepted.
- All membership cards remain the property of Activity Time Ltd/Playzone and can be withdrawn in the event of fraud and misuse. This includes, but is not limited to, allowing a third party to attempt to gain access to Playzone with a membership card of which they are not the valid holder. Membership may be withdrawn at any time at the discretion of the management. If a refund is due this will be on a pro rata basis.
- Failure to present a valid membership card will result in a charge of the 'on the day' admission rate.
- Membership cards cannot be used in conjunction with any promotional offer or voucher.
- Lost Membership cards should be reported to Playzone immediately. In the event of a lost membership card Playzone will re-issue a replacement card and charge an administration fee of £5.00 per card.

- When applying for a membership card, an adult's name and address MUST be supplied for all correspondence.
- A family pass is valid for up to five named people with a maximum of four children.
- All correspondence and mailings will be sent to the lead adult name and address given on this application form.
- For your security a photograph will be taken when you first use your membership cards and held on our system for authorisation of your pass on entry. Please note the photo will only be used for the purpose of verification.
- Membership card cannot be used for the following activities:
 - adult night entry - teen night entry - birthday/laser/group parties - sleepovers - private evening bookings - laser/play and laser sessions - special event including, but not limited to, Christmas parties and Halloween parties.
- Management reserves the right to close early.
- Members agree to abide by Playzone's safety rules as set out below.
- All members are subject to our session times and must leave when a session is called.
- Cancellation of your membership must be made in writing. The fee for early cancellation must be paid on day of cancellation as follows; (i) no cancellation in the first 6 months. (ii) in the last 6 months will be equal to 4 monthly payments. (iii) in the last 3 months will be equal to 2 monthly payments.

Safety First!

The play areas are monitored at peak times by Playzone staff, but children under 18 years old remain the responsibility of a parent or guardian and MUST be supervised by them at ALL times (including Wednesday's 7.30-9.30pm sessions unless registered as a Teen Member). Under 5's must be accompanied by an adult on the main play equipment at all times and children under 6 are advised not to use the red slide. - No food, drink or glassware in the activity area - Keep arms, legs and feet covered. Tuck in loose clothing. Socks must be worn and non-acrylic clothing - Remove shoes, jewellery and sharp objects (including badges) - Please read all safety notices including those about our slides. Chewing gum is not allowed on the premises.